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NETWORK SOLUTIONS, LLC

UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF CALIFORNIA
SAN FRANCISCO DIVISION

DOE, Individually And On Behalf Of All
Others Similarly Situated,

Plaintiff,

vs.

NETWORK SOLUTIONS, LLC,

Defendant.

No. C 07-5115 JSW

DEFENDANT NETWORK
SOLUTIONS, LLC'S REPLY IN
SUPPORT OF REQUEST FOR
JUDICIAL NOTICE

Judge: Hon. Jeffrey S. White
Date: January 25, 2008
Time: 9:00 a.m.
CrtRm: 2

1 I. Introduction

2 In its Request for Judicial Notice (“RFJN”), defendant Network Solutions, LLC
 3 (“Defendant” or “Network Solutions”) asked the court to take judicial notice to four things:
 4 (i) the parties’ Service Agreements (RFJN Exhs. 1-5); (ii) the applicable Privacy Policies
 5 (RFJN Exhs 6-8; (iii) the dictionary definition of “search engine” (RFJN Exh. 9); and (iv)
 6 cases in which other Courts have upheld the forum-selection clause in the Service
 7 Agreements (RFJN Exhs. 10-18). Plaintiff does not object to the court taking judicial
 8 notice of the definition of “search engine.” His opposition to the RFJN (“Opposition” or
 9 “RFJN Opp.”) argues only that the Court may not take judicial notice of the Service
 10 Agreements, Privacy Policies or the cases upholding the forum-selection clause. As set
 11 forth in the RFJN, and further discussed below, Plaintiff is incorrect.

12 II. The Court May Properly Take Judicial Notice of the Service Agreements
 13 and Privacy Policies

14 The Opposition asserts that the Service Agreement “is not once mentioned, let alone
 15 quoted or relied upon, in the Complaint.” RFJN Opp. at 1:27-28. This is simply false. The
 16 Complaint quotes identical language contained in each version of the Service Agreement
 17 that Plaintiff repeatedly agreed to when he created and renewed his webmail account each
 18 year between October 2003 and October 2007. Compare CAC ¶9, with RFJN Exhs. 1-5 at
 19 RFJN 007, 0055-56, 0091, 0133, 0225. Plaintiff pretends that this language comes from
 20 Defendant’s Privacy Policies, rather than the Service Agreements. RFJN Opp. at 1:28-2:2.
 21 But this is also untrue. Compare CAC ¶9 with RFJN Exhs. 6-9. The Privacy Policies are
 22 separate documents, incorporated by reference into the Service Agreements.

23 Further, the Complaint unambiguously concedes that the relationship between
 24 Network Solutions and its customers is contractual, admitting that “all Defendant’s
 25 customers enter into a written agreement with Defendant.” CAC ¶9. Moreover, all of the
 26 alleged “actual” damages set forth in the Complaint arise from fees that customers paid
 27 pursuant to the Service Agreement. See, e.g. CAC ¶ 30; Opp. at 7:10-22. Thus, the Service
 28 Agreements and incorporated Privacy Policies are integral to Plaintiff’s claims.

As the RFJN demonstrates, where a complaint is premised upon documents that the plaintiff fails to attach, a defendant may attach the documents to a motion to dismiss in order to show that they do not support, or that they entirely preclude, the plaintiffs' claims. Branch v. Tunnell, 14 F.3d 449, 454 (9th Cir.1994) (overruled on other grounds). Courts also may consider the full text of documents that the complaint only quotes in part. In re Stac Electronics Sec. Lit., 89 F.3d 1399, 1405 n. 4 (1996), cert denied, 520 U.S. 1103 (1997). These rules preclude plaintiffs "from surviving a Rule 12(b)(6) motion by deliberately omitting references to documents upon which their claims are based." Parrino v. FHP, Inc., 146 F.3d 699, 705 (9th Cir.1998). RFJN at 3:1-8; 4:17-20. Plaintiff attempts to distinguish Branch v. Tunnel and Parrino v. FHP, Inc. on their facts, because one case dealt with a deposition transcript and the other an insurance coverage plan, but he does not, and cannot, dispute the generally recognized principal that documents not attached to a pleading may be subject to judicial notice on a motion to dismiss where they are central to the claims set forth in the pleading.

Plaintiff also offers the unsubstantiated assertion that "there is a serious dispute as to what version(s) of the agreement would apply to Plaintiff and what portion(s) of that agreement, if any, are enforceable." RFJN Opp. at 1:20-23. Under Federal Rule of Evidence 201, however, a judicially noticed fact must be one not subject to reasonable dispute. Nothing in the Complaint, in Plaintiff's opposition briefs, or in the declaration Plaintiff filed in support of his opposition briefs gives rise to a reasonable dispute that the Service Agreements or Privacy Policies are what they purport to be. Plaintiff merely offers the conclusion of a dispute without any explanation or factual foundation.

In fact, Plaintiff admits in his Opposition to Defendant's Motion to Strike Under Federal Rule of Civil Procedure 12(f) that the Service Agreement currently can be found online. See Plaintiff's Motion to Strike Opposition at fn. 2 (identifying the Service Agreement "that existed, as of December 14, 2007, on Defendant's website," and referencing <http://www.networksolutions.com/legal/static-service-agreement.jsp>). Plaintiff even quotes in his Motion to Strike Opposition the same "Exclusive Remedy" provision

1 that is found in the Service Agreements attached to Defendant's Request for Judicial
2 Notice. Compare Motion to Strike Opposition at 2:10-11:2 with RFJN Exh. 1-5 at RFJN
3 0003-04, 0052-53, 0088-89, 00127-28 and 0222. In other words, he concedes that
4 Network Solutions' Service Agreement is currently available and readily accessible online,
5 and that it contains the same binding provision as that found in Exhibits 1-5 of the Request
6 for Judicial Notice. Thus, far from raising a "reasonable" dispute as to the authenticity of
7 the Service Agreement, Plaintiff's recognition of its widespread availability online confirms
8 that no such controversy exists.

9 Moreover, it is not necessary that the agreements, or any particular provisions be
10 enforceable (which they are) for the Court to take judicial notice of them. For instance, the
11 Service Agreements are selectively quoted in an apparent attempt to support Plaintiff's false
12 and misleading advertising claims under the Unfair Competition Law and California Legal
13 Remedies Act. Yet these same documents provide clear disclosure to Plaintiff and other
14 customers about the services that Network Solutions would provide, including the fact that
15 webmail accounts were not guaranteed to be "SECURE OR ERROR-FREE." Under these
16 circumstances, the agreements are properly subject to judicial notice.

17 III. The Court May Properly Take Judicial Notice of the Cases Upholding the
18 Forum-Selection Clause

19 Plaintiff states in his Objection that "[d]ocuments that are part of the public record
20 may be judicially noticed to show, for example that a judicial proceeding occurred or that a
21 document was filed in another case. But a court may not take judicial notice of findings of
22 fact from another case, or use such findings against Plaintiff, who was not a party to that
23 case." Opp. at 3:14-17. Network Solutions does not dispute this, however, this is not the
24 point. The cases offered attached as RFJN Exhibits 10-18 are offered to demonstrate that
25 other courts have considered the same forum-selection clause at issue in this case. These
26 cases, which at this time are not readily available on Westlaw or Lexis, also constitute
27 persuasive authority from multiple jurisdictions supporting Defendant's motion to dismiss
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1 or transfer this action to the courts of Virginia, consistent with the requirements of the
2 forum-selection clause.

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4 Date: December 21, 2007

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10 By /s/ Sheri Flame Eisner
11 Attorneys for Defendant
12 NETWORK SOLUTIONS, LLC
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